

CROWN STREET SURGERY

AUTUMN 2014

www.crownstreetsurgery.nhs.uk

0208 992 2010

crownstreetsurgery@nhs.net

PATIENT GROUP MEETING—TUESDAY 23RD SEPTEMBER 2014 7PM
ALL WELCOME

AGENDA FOR 23.09.14 * CARE.DATA * I WANT GREAT CARE
*** GENERAL PRACTICE—THE HEART OF THE NHS IS BEING SLOWLY ERODED**

FLU CLINICS 2014

Date	Times	
Sat 4th October	900-1200	For working patients
Tuesday mornings in Oct & Nov	830-1200	



The **flu vaccination** is available to ‘at risk’ groups every year on the NHS to protect from flu and its complications. Flu can be unpleasant, but if you are otherwise healthy it will usually clear up on its own within a week, however, flu can be more severe for people who are in ‘at risks groups’. Please speak to reception to book a flu vaccination if you fall into any of the below categories;

- over the age of 65
- Anyone suffering from diabetes, stroke, kidney or liver disease, chronic lung disease, cancer, immune-suppressed deficiency (HIV, removed spleen), Asthma (only those taking regularly inhaled steroids).
- Pregnant women and Registered carers




People in these risk groups are more likely to develop potentially serious complications of flu, such as pneumonia, it is therefore recommended that these people have a flu vaccine every year to protect them. This year **shingles vaccinations** are available to those **aged 70, 78 & 79** years only. **Pneumonia vaccinations** are available to patients **aged 65 years or above**, if a pneumonia vaccination has not been given in the last 10 years. Please advise reception if you think that you need either the shingles or pneumonia vaccination so that you are booked with the most appropriate clinician.

iWantGreatCare

The Friends and Family Test (FFT) is a new contractual requirement for GPs from December. It is an important feedback tool that supports the fundamental principle that people who use NHS services should have the opportunity to provide feedback on their experience. It asks people if they would recommend the service and offers a range of responses as well as providing a mechanism to highlight both good and poor experience. It began in NHS inpatient and A&E departments in October last year. Feedback gathered through the FFT is being used in NHS organisations across the country to stimulate local improvement and empower staff to carry out the sorts of changes that make a real difference to patients and their care.

In order to fulfil this NHS requirement Crown Street Surgery are signed up to iWantGreatCare - an independent organisation which provides an online platform for patients to leave feedback about doctors and GP surgeries. We would like to encourage our patients to visit the site and leave feedback about Crown Street Surgery. We will use the comments to get a better understanding of how patients feel about the surgery. Please visit www.iwantgreatcare.org if you have some feedback that you would like to leave.

SHARING OF PATIENT DATA—AN EXPLANATION

	Summary Care Record (SCR) (National) 	Care.Data (National) 	SystemOne Enhanced Sharing Data Model (Local) 
Purpose	SCR is an electronic health record that provides healthcare staff with rapid access to essential information about an individual patient in order to provide them with direct care and treatment, ie in Accident & Emergency.	Data used to produce national and regional statistics to monitor and improve national care being delivered to NHS patients. Also enables Department of Health to analyse data relating to prevalence of certain diseases such as heart disease, cancer and compare with other areas of the UK.	SystemOne is the GP medical record system used to record all medical patient information. This can be shared with other clinicians involved in the patient's care, with the ability to hide specific areas of the patient record. For example; hospital consultant, community nurse etc.
Permission Required	Implied consent for sharing unless patient states they do not wish to share. Opting out could have serious implications for a patient in an emergency situation.	Implied consent for sharing unless patient states they do not wish to share. It is not intended that this anonymous data will be sold to insurance companies or drug companies.	Practice policy is for Implied consent for medical information coming into the Practice GP record. Patients to be asked about Sharing out preference. Eg. without consent, we cannot refer a patient for further care at a hospital etc.
NHS Number	Yes	Yes	Yes
Patient Name	Yes	No	Yes
Address	Yes	No	Yes
Postcode	Yes	Yes	Yes
Gender	Yes	Yes	Yes
DOB	Yes	Yes	Yes
Ethnicity	No	Yes	Yes
Medication	Yes	No	Yes
Allergies	Yes	No	Yes
Adverse reactions	Yes	No	Yes
Vaccinations	No	Yes	Yes
Medical Problems	No	Yes	Yes
Entire GP record	No	No	Yes
Further Info	www.nhscarerecords.nhs.uk Tel: 0300 123 3020	www.nhs.uk/caredata Tel: 0300 456 3531	Speak to GP practice